# Enterprise & custom pricing

Social data for applications and agents. A reference for procurement and custom-plan discussions.

**Purchasing:** Standard plans are available through SnipBob Billing and hosted Dodo Payments checkout. A custom inquiry is not an order or subscription; custom scope and purchase terms require a written quote.

## Standard monthly plans

These are separate regional price references, not currency conversions. The website displays one set based on browser region; checkout confirms the selected offer and applicable taxes. Applicable taxes are additional and shown before payment.

| Plan | Credits / month | Global / month | India / month |
|---|---|---|---|
| Starter | 12,000 | USD 29 | INR 2,500 |
| Growth | 30,000 | USD 39 | INR 3,500 |
| Pro | 60,000 | USD 69 | INR 6,000 |
| Scale | 90,000 | USD 99 | INR 8,500 |

**Occasional top-up:** USD 25 once for 3,000 non-expiring credits. No INR pack price is configured. Monthly plans are cheaper per credit.

## Custom plans: priced by written quote

Tell us which operations you need, your expected monthly volume, result limits, peak traffic, billing country and intended start date. Include any support, security review or procurement requirements.

No fixed enterprise price, minimum commitment or service-level guarantee is advertised. A quote must state the scope, allowance, currency, price, billing interval, term and applicable purchase conditions before acceptance.

Request a custom quote | View current standard pricing

# What the service includes

Access the supported operations through REST or MCP. Both interfaces share the same project credit balance. Source-platform availability and permissions affect which requests can be fulfilled.

## Supported operations

**YouTube:** Single/bulk transcripts, video/channel statistics, search, video lists and comments.
**Instagram:** Profile/post statistics, posts, reels and comments.
**TikTok:** Video statistics, channel videos, search and comments.
**Facebook:** Public post comments.

Operation costs depend on the endpoint and returned results. One request is not always one credit. Failed processing does not spend credits. Read the API documentation.

## Evaluation and credit periods

Start with 20 free credits per UTC calendar month. No credit card is required. Free credits reset each calendar month without rollover; paid monthly allowances follow the billing cycle and replace the free allowance. One-time credit packs do not expire.

There is no separate monthly request-attempt allowance. Rate, concurrency and daily infrastructure limits still apply. Requests stop when available credits are insufficient; there are no automatic overage charges.

## Before accepting a custom offer

The written quote must identify the customer and service provider, supported deliverables, credit allowance, operational limits, price and currency, applicable taxes, billing interval, term, start date, renewal, cancellation and refund conditions. Higher capacity, extra features or service-level commitments apply only if expressly agreed.

## Payment, cancellation and refunds

For purchases through Dodo Payments, Dodo Payments acts as merchant of record and authorized reseller. SnipBob provides the service and product support. Monthly subscriptions renew until canceled; a scheduled cancellation stops future renewals at the end of the paid period. Cancellation does not itself refund previous payments.

Refunds follow Dodo Payments policy and applicable consumer rights. Discretionary requests are reviewed case by case; this document provides no additional blanket money-back guarantee. Refunded purchases may have associated credit entitlements adjusted.

Terms and service-provider identification | Refund policy | Privacy policy

Questions or procurement requests: team@fetchfox.net. This overview is a dated reference, not a binding customer-specific quote.